

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7361890
<b>Application Number:</b>	09577232
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	3633
<b>Title of Invention:</b>	METHOD AND APPARATUS FOR SERVICE ANALYSIS IN SERVICE LEVEL MANAGEMENT (SLM)
<b>First Named Inventor/Applicant Name:</b>	Lundy Lewis
<b>Customer Number:</b>	00909
<b>Filer:</b>	Syed Jafar Ali/Miriam E. Nelsen
<b>Filer Authorized By:</b>	Syed Jafar Ali
<b>Attorney Docket Number:</b>	019287-0317258
<b>Receipt Date:</b>	06-APR-2010
<b>Filing Date:</b>	23-MAY-2000
<b>Time Stamp:</b>	16:22:41
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1510
RAM confirmation Number	2736
Deposit Account	033975
Authorized User	
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)	

**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	019287-0317258_IssueFeeTransmittal.pdf	110026 <small>72c646528ff0b3ccc0460857d8a2d92c5d8d762a0</small>	no	1

**Warnings:****Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30146 <small>460f84727a09d64b4cc09a0a8f56a56e139f6ff</small>	no	2
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**Warnings:****Information:**

Total Files Size (in bytes):	140172
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.